

Emergency Numbers

110 – Police

112 – Fire, life-threatening medical emergencies (ambulance)

Medical emergencies

Poisoning 0551 / 19240

General 0511 / 380380

Pediatric 0511 / 380300

Dental 0511 / 311031

Psychiatric 0511 / 61622816

Pregnancy-related 0800 / 6050040

Urgent care clinics (after hours)

Krankenhaus Siloah

Roesebeckstraße 15

0511 - 380 380

Klinikum Hannover Nordstadt

Haltenhoffstraße 41

0511 - 123 83 43

Children's Hospital (Kinderkrankenhaus auf der Bult)

Janusz-Korczak-Allee 12

0511 - 8115 3300

Note: The staff generally speak English and provision is made for English-speaking families.

Medical emergencies with children

Unless it's life-threatening, first contact your pediatrician if they are open, and only then can you go to the urgent care clinic (they must refer you to the clinic, otherwise the clinic can't take you).

If it's after hours, contact the urgent care clinic at the *Kinderkrankenhaus auf der Bult* – it's a 24-hour urgent care number, and they speak English. The number is 0511-81153300.

Only in life-threatening situations can you call the 112 hotline, but they're generally equipped to deal with anything. Ambulances are normally equipped to handle children, but when calling 112, be sure to tell them how old your child is to be on the safe side.

If calling a taxi, be sure to mention you're transporting a child. Booster seats are generally always available, but baby and toddler seats may not be – when calling the taxi, stress that you're transporting a child and tell them the child's age and size (in kilos) so that they can send a properly equipped taxi.

Pharmacy/chemist emergency service

There are always pharmacies (Apotheken) open all night and on Sundays as part of the *Notdienst* (rotating emergency service). You can find the one nearest to you on the Web (e.g. here: <http://stadtinformation.meinestadt.de/hannover/gesundheit/notdienst-apotheke>). Be aware though that for over the counter meds they will charge extra for using their emergency service. The pharmacies at the Hauptbahnhof and at the airport are open longer (but not all night!) and do not charge this fee on Sundays during their regular opening hours.

Medical emergencies with animals and house pets

The *KleintierKlinik Hannover* has a 24-hour emergency service that also does house calls. The practice is at Hildesheimer Straße 386, 30519 Hannover, Tel.: 0511 - 986348.48, website: <http://www.vet-praxis.de/>

Other Emergency Phone Numbers

Violence against women (24 h)

Frauenhaus 0511 / 664477

Frauen- und Kinderschutzhaus 0511 / 698646

Rape hotline 0511 / 332112

Auto breakdown ADAC 01802 / 222222

Money Lost bank or credit card 116116